

Company Profile

About Prompt Solutions Private Limited, Bengaluru

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Established – 09.09.1999

Prompt Solutions Pvt. Ltd. is a leading technology solutions provider specializing in Healthcare, Food Safety, RFID Library automation security and intelligent workflow solutions. With over two decades of experience, Prompt has successfully partnered with educational institutions, universities, research organizations, healthcare facilities, government bodies, and corporate enterprises across India.

Prompt Solutions has been a trusted partner in delivering advanced healthcare technologies, including solutions historically associated with **3M Health Care**, to help hospitals enhance patient safety, infection prevention, sterilization assurance, and operational efficiency.

As a trusted technology partner, Prompt combines globally recognized products with domain expertise, delivering end-to-end consulting, implementation, integration, training, and support services that help organizations improve operational efficiency and user experience.

About Evident – Precision Imaging and Material Analysis

Evident Corporation (formerly Olympus Scientific Solutions) is a globally recognized leader in precision microscopy, industrial inspection, and material analysis technologies. Its advanced scientific instruments help researchers, laboratories, manufacturing industries, healthcare institutions, and quality-control professionals achieve superior accuracy, reliability, and productivity. Evident's portfolio includes world-class Olympus microscopes, digital imaging systems, non-destructive testing equipment, and Vanta™ XRF Analyzers for rapid elemental and alloy analysis.

From life sciences and pathology to metallurgy, aerospace, manufacturing, mining, and educational research, Evident solutions provide critical insights that support innovation, quality assurance, and scientific discovery.

Cutting-Edge Solutions Offered by Prompt

Scientific & Research Solutions

- Evident/Olympus Microscopes for Education, Research, Pathology, and Industrial Applications

- Evident Vanta™ XRF Analyzers for Material Identification and Elemental Analysis
- Metallurgical and Material Testing Solutions
- Inspection and Quality Assurance Systems

3M Healthcare Infection Prevention & Sterilization Assurance

- **Sterilization Monitoring Systems** for CSSD departments.
- **Biological Indicators (BI)** for steam, EO, hydrogen peroxide, and low-temperature sterilization processes.
- **Chemical Indicators (CI)** and process challenge devices for sterilization validation.
- **Bowie-Dick Test Packs** for steam sterilizer performance verification.
- Sterilization documentation and compliance solutions supporting NABH and international standards.

Medical Traceability & Workflow Solutions

- Instrument and surgical tray tracking systems.
- CSSD process monitoring and quality assurance solutions.
- Sterile supply chain management and workflow optimization.

Neogen Food Safety & Quality Assurance Solutions

Prompt Solutions partners with leading global food safety technology service providers such as **Neogen Corporation** to deliver advanced testing, monitoring, and quality assurance solutions for food processing industries, dairy plants, beverage manufacturers, commercial laboratories, research institutions, and regulatory organizations.

Rapid Microbiological Testing

Allergen Detection Solutions

ATP Hygiene Monitoring

Environmental Monitoring Programs

Dairy & Beverage Quality Testing

Mycotoxin Testing

Molecular Diagnostics & Genomics

Laboratory Automation & Data Management

Industries Served

- Food Processing Industries
- Dairy and Milk Processing Plants
- Beverage Manufacturers
- Meat and Poultry Processors
- Seafood Industry
- Grain and Feed Industry
- Hospitality and Food Service Organizations
- Government Food Testing Laboratories
- Research and Academic Institutions

Bibliotheca Library Automation & Smart Library Solutions

- RFID-Based Library Management Systems
- Self-Service Book Issue & Return Kiosks
- Smart Book Drop and Automated Return Systems
- Library Security Gates and Theft Prevention Systems
- Shelf Management and Inventory Tracking
- Digital Library and Knowledge Resource Management
- Library Analytics and Reporting Solutions

Medical Packaging Solutions Rups Packaging Industries

Prompt Solutions is associated with **Rups Packaging Industries** for supplying high-quality medical-grade sterilization packaging solutions designed to meet the stringent requirements of hospitals, medical device manufacturers, pharmaceutical companies, and sterilization facilities.

Product Portfolio

- Medical Grade Sterilization Packaging Materials.
- DuPont™ Tyvek® Reels and Rolls.
- Customized Tyvek® Pouches.
- Heat-Sealable Sterilization Pouches.
- Sterilization Reels for EO, Steam, and Low-Temperature Sterilization Processes.
- Customized Packaging Solutions for Medical Devices.
- Barrier Packaging Systems for Infection Prevention and Sterility Maintenance.
- Packaging Validation and Application Support.

Applications

- Medical Device Manufacturing.
- Hospital CSSD Departments.
- Pharmaceutical Packaging.
- Surgical Instrument Packaging.
- Diagnostic and Laboratory Products.
- Single-Use Sterile Medical Products.

Key Benefits

- Superior microbial barrier protection.
- High puncture and tear resistance.
- Excellent peelability and seal integrity.
- Compliance with international healthcare packaging standards.
- Enhanced product protection throughout sterilization, storage, and transportation.

Industrial Safety & Environmental Monitoring

- **United Phosphorus Limited (UPL) Gas Leak Detection and Monitoring Systems** for industrial safety, environmental protection, and regulatory compliance.
 - Continuous monitoring solutions for hazardous gases in manufacturing facilities, chemical plants, warehouses, laboratories, and industrial environments.
 - Early warning systems designed to improve workplace safety, minimize operational risks, and support emergency response preparedness.
 - Integration of monitoring systems with centralized alarm and facility management platforms.
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Leadership & Vision

Prompt is driven by a leadership team with extensive experience in technology innovation, customer engagement, scientific instrumentation, automation, and project execution. The company's philosophy centers on delivering measurable value through innovation, reliability, integrity, and long-term customer partnerships.

By combining world-class technologies from industry leaders such as Evident with Prompt's implementation expertise and customer-focused approach, the organization continues to help institutions modernize operations, improve service delivery, and embrace digital transformation.

Mission

To empower educational institutions, research laboratories, healthcare organizations, and enterprises with intelligent technologies that enhance knowledge, productivity, security, and operational excellence.

Vision

To be the preferred technology partner for smart automation, scientific excellence, and digital transformation across India and beyond.

Tagline

"Evident Precision. Prompt Innovation. Delivering Intelligent Solutions for a Smarter Future."

Leadership Capabilities of Prompt Solutions

Prompt Solutions has built its reputation on strong leadership, technical expertise, and a commitment to delivering value-driven solutions across healthcare, scientific research, library automation, RFID, food safety, and digital transformation domains.

Strategic Leadership

Core Members/Team:	1. Madhu Krishnamurthy Bindu	- Managing Director
	2. Anil Annoje Rao	- Director
	3. Pavan Nagaraj	- Director
	4. Venugopal Ramamurthy	- Director

- Over two decades of experience in identifying emerging technologies and transforming them into practical solutions for customers.
- Strong focus on sustainable growth, innovation, and long-term customer relationships.
- Proven ability to adapt to evolving market needs and technological advancements.

Skilled and Globally Certified Technical Team

Prompt Solutions' greatest strength lies in its highly qualified technical workforce, trained and certified directly by leading global technology partners. This ensures customers receive professional implementation, application support, maintenance, and troubleshooting services aligned with international standards and best practices.

Internationally Trained & Certified Professionals

Our technical team members undergo specialized training and certification programs conducted by respective parent companies and technology partners from **South Korea, Australia, Singapore, Germany, Switzerland, United Kingdom & India**

Technology & Innovation Leadership

- Expertise in introducing world-class technologies from global leaders into the Indian market.
- Continuous evaluation and adoption of cutting-edge solutions in healthcare, scientific instrumentation, food safety, RFID, and automation.
- Strong capability in solution integration, customization, and deployment.

Customer-Centric Leadership

- Commitment to understanding customer challenges and delivering tailored solutions.
- Long-standing partnerships with universities, hospitals, research institutions, government organizations, and corporate enterprises.
- Focus on responsiveness, reliability, and post-implementation support.

Operational Excellence

- Experienced team with capabilities spanning consulting, project management, implementation, training, and technical support.
- Proven track record of executing complex projects across diverse sectors and geographies.
- Strong emphasis on quality, compliance, and process-driven execution.

Knowledge & Domain Expertise

- Deep understanding of healthcare workflows, laboratory operations, food safety requirements, library management, and asset visibility solutions.
- Ability to bridge technology with operational requirements, ensuring measurable outcomes for customers.

Partnership & Collaboration

- Successful collaborations with globally recognized technology providers, including leaders in scientific instrumentation, healthcare, RFID, and food safety.
- Trusted by institutions seeking reliable technology partners rather than just product suppliers.

Vision for the Future

Prompt's leadership is driven by a clear vision:

"To be a trusted technology partner that empowers institutions and industries through innovation, scientific excellence, automation, and digital transformation."

Core Leadership Values

- Integrity
- Innovation
- Customer Success
- Technical Excellence
- Accountability
- Continuous Learning
- Long-Term Partnerships

Prompt Leadership combines industry experience, technological expertise, and customer commitment to deliver solutions that create lasting impact for healthcare institutions, research laboratories, universities, libraries, food industries, and enterprises across India.

Pan-India Virtual Presence and Customer Support Excellence

Prompt Solutions has established a strong reputation for delivering reliable products, professional services, and responsive customer support across India. With a nationwide network of sales, technical, and service professionals, Prompt is well-positioned to support customers from project planning through long-term operations.

All-India Representation

- Nationwide reach serving customers across educational institutions, healthcare organizations, research laboratories, food industries, government agencies, and corporate enterprises.
- Strong relationships with leading universities, hospitals, libraries, research centers, and industrial organizations throughout India.
- Capability to manage and execute projects across multiple locations with consistent quality standards.

Comprehensive Support Services

- Pre-sales consultation and solution design.
- Professional installation and commissioning.
- User training and knowledge transfer programs.
- Preventive maintenance and annual maintenance services.
- Calibration, validation, and compliance support where applicable.
- Technical troubleshooting and remote assistance.
- Spare parts and consumables support.
- Upgrade and modernization services for existing systems.

Service Excellence

- Dedicated technical support team with domain expertise across healthcare, scientific instrumentation, food safety, RFID, and library automation solutions.
- Fast response and resolution mechanisms to minimize operational downtime.
- Customer-focused service approach emphasizing reliability, accountability, and long-term partnership.

Project Implementation Capability

- End-to-end project management from requirement analysis to deployment and post-installation support.
- Multi-site implementation expertise for institutions with distributed operations.
- Proven ability to deliver complex technology projects within timelines and quality expectations.

Commitment to Customer Success

Prompt believes that successful technology deployment extends beyond product delivery. The company's support philosophy focuses on ensuring customers derive maximum value from their investments through continuous engagement, training, technical assistance, and lifecycle support.

Our Strength

"A strong Pan-India presence, experienced technical teams, and a customer-first service culture enable Prompt Solutions to deliver dependable support wherever our customers operate."